



DECEMBER 2016

## *Prosthodontic Associates Centre for Excellence in Toronto*

It's always a busy time at Prosthodontic Associates Centre for Excellence (better known as PACE), and this fall proved to be no exception. From Spectrum Day in Toronto, where Dr. Barzilay was a speaker and PA was recognized for their outstanding work in Uganda, to the University of Toronto Experience day, PACE remains at the forefront of dental education.

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# PUBLISHERS' MESSAGE



The year is quickly drawing to a close, and we've entered the season of holiday celebrations, family gatherings, and setting resolutions for the new year (that we all have the best intentions to keep!) But December is also a time for looking back at the past twelve months and reflecting on what we've experienced and accomplished in the span of a year.

For the team at Prosthodontic Associates, we look back upon 2016 with warmth and pride, as we continued to try and give back in every way we could, both overseas in Uganda, and closer to home. To learn more about our local efforts, be sure to check out the article about Phoenix Smiles on the next page, our volunteer partnership with Street Haven at the Crossroads women's shelter.

We've also reaffirmed our commitment to education this year, with the Prosthodontic Associates Centre for Excellence, which offers educational opportunities to dental professionals and students. Be sure to read a roundup of our recent education efforts (page 4), including a recent open house at the clinic for dental students from the University of Toronto, where they received hands-on learning and one-on-one time with our doctors and staff members. It's inspiring to see so much talent out there.

We're excited to expand our charitable and educational efforts in 2017, and we look forward to sharing our latest news with you in the next issue of Inside PA.

We hope the holidays are restful and filled with friends and family. We look forward to seeing all our patients again in the New Year!



PA Returns to Uganda for their 4th Annual Mission, providing much needed dental services in remote regions & towns.



## Help PA bring smiles to UGANDA

If you are interested in directly donating towards PA's work in Uganda, please visit:

[buildyoursmile.com](http://buildyoursmile.com)  
[bridgetohealth.ca](http://bridgetohealth.ca)



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## PA OFFERS RECONSTRUCTIVE DENTISTRY TO WOMEN THROUGH THE NEW PHOENIX SMILES PROGRAM

Earlier this year, Prosthodontic Associates launched Phoenix Smiles, a new volunteer initiative providing dental care to members of the local community that are in need. PA partnered with Street Haven at the Crossroads, a local women's shelter, to offer dental services to the women it serves, including homeless women and victims of domestic violence.

Phoenix Smiles has provided successful re-constructive dental work for women from the shelter. PA restored the smiles of women requiring extensive work, to help boost their self-esteem and rebuild their confidence as they venture out again into the workforce.

PA also donated all materials required for the dental services, and the team continues to volunteer their time and expertise for the procedures. In addition, PA now supplies dental products necessary for all women served by the shelter, including toothbrushes, toothpaste and dental floss.

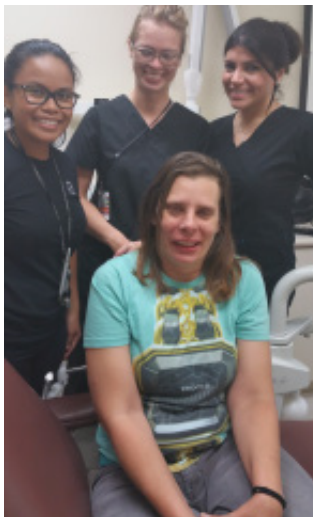
As the holiday season approaches,



Prosthodontic Associates is organizing a Christmas clothing drive in support of Street Haven at the Crossroads. The team connected with the shelter to identify urgently needed items, and there will be a collaborative effort to collect and donate these items throughout the holidays.

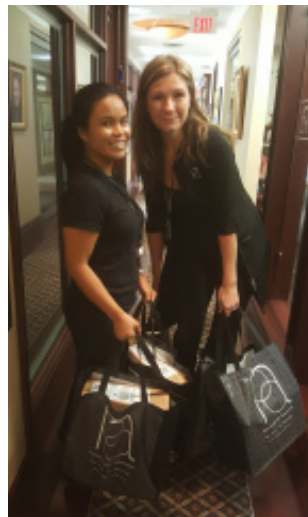
The PA team values its new partnership with Street Haven at the Crossroads and are honoured to have the opportunity to give back to the community closer to home.

Phoenix Outreach is a growing initiative and PA is committed to continuing to make a difference in the new year.



*"Dear PA, you not only gave me my smile back but have helped me heal internally..." – S. M.*

*"To our wonderful friends at PA! You've made so many women happy today with your generous donation of toothpaste & toothbrushes" – Street Haven*



## PA RETURNS TO UGANDA IN FEBRUARY 2017

Prosthodontic Associates will embark on their fourth annual mission to Uganda in February to perform much needed dental services in remote, underserved towns.

The team will again partner with Bridge to Health, a Toronto-based NGO, and KIHEFO, a Uganda-based community organization, to carry out the mission.

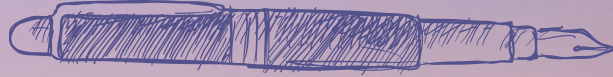
PA would like to extend our sincere thanks to everyone who has supported our work in Uganda by donating to Bridge to Health. To learn more about the organization and how your contributions help fund these missions, visit the Canada Helps donation page:

Keep an eye out for a full report on the 2017 mission in the next issue of Inside PA!





# ANNUAL



# SPECTRUM DAY IN TORONTO

On October 28, dental professionals came together at the International Centre for the seventh annual Spectrum Day Toronto, Canada's largest event for technical and clinical learning.

Dr. Izchak Barzilay of Prosthodontic Associates was invited to give two keynote presentations at the conference, to impart his clinical knowledge to dentists, dental technologists, denturists, hygienists, students, and other dental professionals.

Spectrum Day Toronto focuses on educational courses and sessions presented by leading dental practitioners from across North America.

Dr. Barzilay presented his first clinical keynote on the latest generation of high-strength glass ceramics, a material that is virtually impossible to distinguish from a natural tooth. He demonstrated its ability to deliver natural dental restorations, and led attendees through relevant clinical cases.

Lecture participants gained a deeper understanding of how this new material can achieve an improved clinical result for their patients.

In his second keynote lecture, Dr. Barzilay presented ways in which light-cured resins can be used to create removable dentures that are hypoallergenic, well-fitted and easy to create. Attendees of his lecture left with new knowledge of how to fabricate light-cured removable prostheses, and a new ability to apply





## PA ACKNOWLEDGED AT THE ACADEMY OF GENERAL DENTISTRY GALA

The team at Prosthodontic Associates was invited to attend the Academy of General Dentistry Gala in September, swapping their dental scrubs for formal wear at the masquerade ball. The Academy of General Dentistry serves as a continuing education body for the dental profession. The PA team is always invited to the gala in recognition of their educational contributions through PACE, the Prosthodontic Associates Centre for Excellence.

this technology to a variety of dental prostheses. Needless to say both his lectures were extremely well received!

Aside from sharing wide-ranging clinical prosthodontic expertise with other dental professionals, the PA team continued to turn heads on the expo floor - inspiring attendees with details on their outstanding achievements during their annual mission to Uganda. It was a heartwarming reminder of the life changing power of a wonderful smile can have.



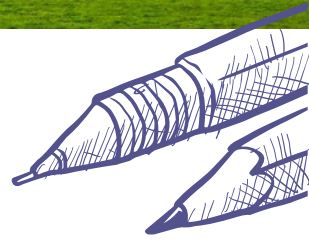
## CONGRATULATIONS TO DR. EFFRAT HABSHA!

Dr. Effrat Habsha has recently been appointed Adjunct Assistant Professor at Eastman Institute for Oral Health at the University of Rochester. Dr. Habsha still travels extensively throughout North America speaking on a wide variety of topics.





# “U OF T OPEN HOUSE” AT PACE



The Prosthodontic Associates Centre for Excellence (PACE) recently hosted its annual University of Toronto Student Experience Program, inviting dental students into the clinic for an evening of hands-on learning.

PACE has always been dedicated to providing unique educational opportunities to dental professionals and students, through lectures and practical programs, and this year was no exception.

Students gained an understanding of how a private dental practice functions, and the exciting new technologies being used on a daily basis.

PA doctors, all of whom also teach at the university, led attendees through a series of mini-lectures and practical workshops relating to lab technologies and patient management. Students were exposed to emerging technologies, including digital scanners and 3D modeling tools.

The Student Experience Program gives attendees hands-on experience in the running of a private dental practice, and provides them with the latest technological knowledge that will be imperative to dentistry and lab work in the future.



# THE TECH AT PA

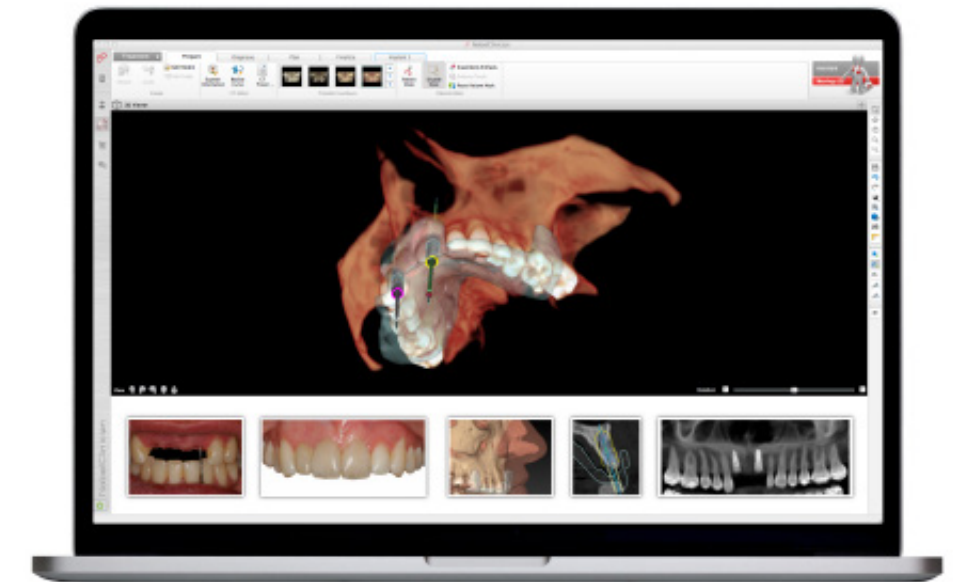
INTRODUCING NEW TECHNOLOGIES TO HELP  
PROVIDE THE BEST PATIENT CARE

The field of prosthodontics is constantly evolving, and our clinic prides itself on offering cutting-edge technologies and procedures to our patients. We've recently introduced new technologies to ensure clients receive the best dental care available.

1. INLIANT is a motion-tracking and 3D-visualization technology for implant placement. Inliant gives us accurate, real-time visual guidance over patient CT images during implant surgery. It helps place the doctor's drill-free hand at a pre-planned angle and depth, with sub-millimetre accuracy.

2. DENTSPLY SIRONA CEREC Omnicam is the most advanced intraoral scanning device in dentistry. It can provide patients with inlays, onlays, crowns and veneers in just one appointment. Digital impression-taking offers decisive benefits compared to conventional impressions.

The Dentsply Sirona Connect reduces the number of processing steps in the practice and the laboratory, so doctors can concentrate on the essentials: our



patients' wellbeing and the precise quality of the restoration for superior aesthetics.

3. NobelClinician is a user-friendly solution for diagnostics, treatment planning and patient communication. It uses state-of-the-art technologies to help our dental professionals improve all aspects of the dental implant treatment.

4. Patterson Dental donated a portable dental unit for PA's mission to Uganda in February 2017. The NOMAD Pro 2 is a handheld, rechargeable, battery-powered intraoral X-ray system that produces high-quality radiographs with digital sensors, standard films, and phosphor plates. One lightweight NOMAD Pro 2 device can easily serve multiple operators. Internal X-ray shielding and a backscatter shield make it safe for both the operator and the patient.



PA IS ALWAYS INNOVATING - KEEP POSTED ON OUR FB PAGE





## PA INTERVIEWS

### GET TO KNOW THE PA MANAGEMENT TEAM

Prosthodontic Associates is comprised of different divisions, each playing their part to ensure the practice runs seamlessly & smoothly; this all contributes to an outstanding patient experience. In this issue, get to know PA's division managers, who are each responsible for their respective teams.



#### CAROLINE SZYMANIAK

Many of our patients will recognize Caroline - as the clinic's Administrative Division Manager and Certified Treatment Coordinator, she's often one of the first faces patients see when they arrive at PA.

As a member of the administrative team, Caroline ensures the clinic runs smoothly, facilitates communication between the different departments, brainstorms new ideas to improve workflow, works on marketing projects, as well as manages PA's online and social media presence.

Caroline also educates others in the industry, and recently led her first three-hour PACE lecture on dental business management.

"It's a rewarding role because I get to use my creative side," she says. "There's always something new to work on, there's always a new challenge."

As a certified treatment coordinator, Caroline has the dental background necessary to help patients prepare for their dental services, and can describe any procedure offered at the clinic, and can talk them through the details of their pre and post-procedure care.

Outside the clinic, Caroline spends time practicing yoga and walking her American bulldog, Bentley. She's also a certified SCUBA diver, and is looking forward to a trip to the Bahamas this month, where she plans to dive with the sharks!

*"It's a rewarding role because I get to use my creative side - there's always something new to work on, there's always a new challenge."*

CAROLINE SZYMANIAK





## JAVIER LOPEZ

As a Registered Dental Technologist and Laboratory Division Manager, Javier oversees the intricate, critical work performed in the clinic's lab. He's been a member of the laboratory department for almost 3 years, and gets to work closely with all other departments within the clinic.

There is no typical day in Javier's job, as each new case requires a unique approach. He often finds himself moving between the lab bench, the clinic and various administrative tasks throughout the day. His role in the lab gives him the opportunity to work with emerging tools,

including new 3D scanning and modeling technologies.

For Javier, the most rewarding part of his work is being able to see each patient's full treatment from start to finish, and to witness the patient's transformation and their happiness at the end of the procedure.

"Working here is not like working in a typical lab. We get to see the patients that we're working with and see how the restoration works. I get to know my patients, and I get to work alongside our doctors throughout the process," says Javier. When he's not at work, Javier likes to spend quality time at home with his family.



## CHERYL FERRER

Cheryl discovered she wanted to work in dentistry because of her own early dental experiences, including orthodontics and broken teeth. Today, Cheryl serves as a Clinical Division Manager and Level II Dental Assistant at the clinic, and has been a member of the dental assistant department for nearly seven years.

A typical day for Cheryl starts with breakfast shakes with her team members and she then reviews the day's cases with the other dental assistants. She works closely with the doctors throughout the day, treating patients. She can see as many as 20 patients in a day, and is a

master at keeping everyone organized to keep the clinic running smoothly. She also works with new dental technologies in her work, including panoramic x-rays and oral scanners, which take digital impressions instead of physical ones.

Cheryl gets the greatest fulfillment from helping her patients achieve their wishes. "I love seeing where a patient has come from, what they started with, and then working with the team to give them what they're looking for, and making them happy."

In her spare time, she likes to go to the gym and practice yoga to unwind, and she volunteers at soup kitchens in her community during the holidays.



PA BABIES . . . WITH  
MORE ON THE WAY!



Dr. Barzilay with Gloria and Cierra



THE ANNUAL PA POOL PARTY!







Dr. Barzilay shows off his new Biker Bandana

KIDS CAN'T HAVE ALL THE FUN  
- THESE SWEET TREATS WERE  
MADE ESPECIALLY FOR  
DR. BARZILAY'S BIRTHDAY



Erika on Halloween with PA treat bags







## WHERE DO YOU READ INSIDE PA?

